

Ist Kolhan

<u>Awareness program conducted to communicate the</u> <u>guidelines for Redressal of student grievance to teachers</u> <u>and students</u>

Introduction

Jagruti Shikshanshastra Mahavidyalay committed to create global learners. The student teachers may face some challenges regarding their professional and academic growth. Institution analyse their problem and provide motivation awareness guidance mentoring and feedback about further studies.

Objectives

1)To provide mentorship to students for creating comfortable learning environment.

2) to create awareness among students about grievance redressal cell.

3) to provide resources and facilities like library reading room magazine for preparation and studies.

Resources made available

1 text books and reference books.

2) technology support IT lab with internet facility.

3) guidance and counselling facility.

4) anti ragging norms are followed strictly.

Mechanism of formation of grievance redressal cell

1) formation of grievance committee.

2) receive and record the complaint.

3) analyse the cause and decide correction and corrective action.

4) interaction with principal to discuss the feedback report with individual faculty and suggest measures for improvement.

5) improve the quality if necessary.

6) prepare summary of complaints and submit to management for discussion in management review meeting.

Gadhinglai